



Support Bulletin – December 2018

Our Christmas Promise

At Cyrus, we are passionate about meeting our commitments to customers over the Christmas period. As such, for any product that is booked in with us for service or upgrade by Thursday 29th November (and arrives at our factory no later than Friday 30th November) we promise to complete and return to you in time for Christmas. Whilst we'll endeavour to do as much as possible to ensure that your customers can enjoy their hi-fi over the festive season, products booked in or received after these dates may not be returned until the New Year. Please ensure that your customers' expectations are set accordingly to avoid disappointment later on.

Christmas Period Opening Hours

The opening hours of the offices at Cyrus will be affected over the Christmas period. Our opening hours this year will be:

Thursday 20st December – normal opening hours (8:45 AM - 5:20 PM)

Friday 21st December – 8:45 AM – 1:00 PM

Monday 24th December – Tuesday 1st January – CLOSED

Wednesday 2nd January onwards – normal opening hours (8:45 AM – 5:20 PM)

Should you have any questions about anything contained within this bulletin, please get in touch with me directly at s.gregory@cyrusaudio.com

Kind regards,

Sarah Gregory

Sales Office Manager